

# Credit Union Happenings

# From Lydia Mercedes Vazquez President & CEO



## Dear Member,

We highly value your membership at Align Credit Union and would like to inform you of several upcoming enhancements planned for the coming year.

Align is making significant investments in our systems to improve the quality of service we provide. The first of these improvements will be introduced in August with the launch of new business and consumer credit cards. This will be followed by new debit cards in February 2026, and an upgraded back office system in June 2026, all aimed at enhancing your overall member experience.

With Gratitude, Lydia Mercedes Vazquez

"With technology, we can achieve the unimaginable." Anonymous

# NEW Business & Consumer Credit Card: Coming August 2025



Align Credit Union is excited for improvements to the credit card program which will include the following NEW features:

- Tap to Pay Functionality
- EMV Chip Technology
- 24/7 Cardholder Services
- Current credit card holders can expect to receive new cards in August 2025

### **NEW Debit Cards: February 2026**

New debit cards will be sent to membership in February 2026 with this update members can expect:

- Nationwide Funds Access
- Surcharge-Free ATM Network
- Digital Card Management
- Real Time Fraud Monitoring

#### **NEW Back Office Systems: June 2026**

We are working to update our backend processing system to allow for a better member experience which is expected to be live in June of 2026.

#### Some member benefits will be:

- Real Time Processing; allowing for a engaging and satisfying member experience
- Better Fraud Prevention
- Self Service Tools

#### New Product Alert:

We have partnered with Greenlight to offer a debit card designed for teens. Align members can get a FREE subscription. To learn move visit: **www.aligncu.com**